

EDDY SENIOR LIVING RESIDENT SATISFACTION SURVEY

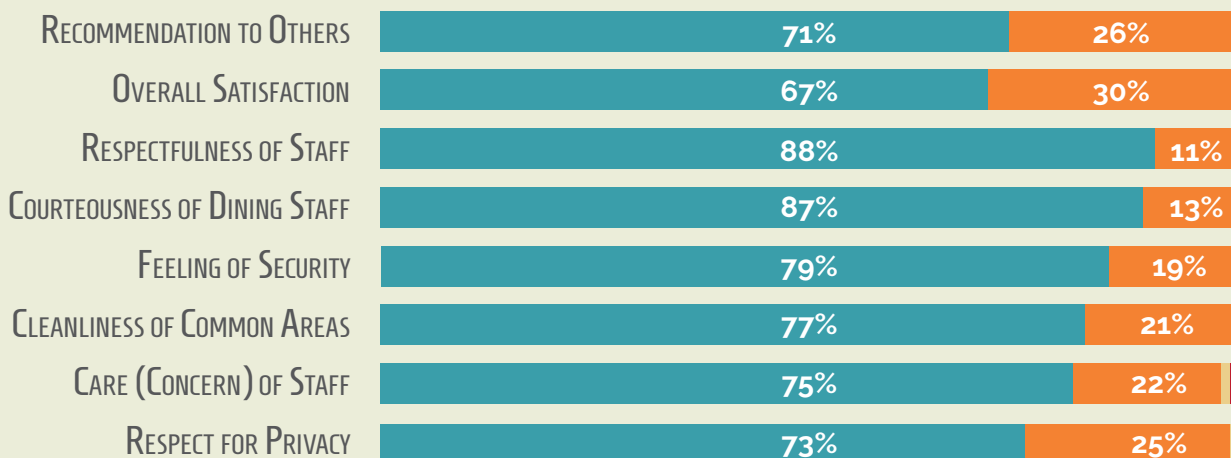
13

See what Eddy Senior Residents had to say in May 2013:

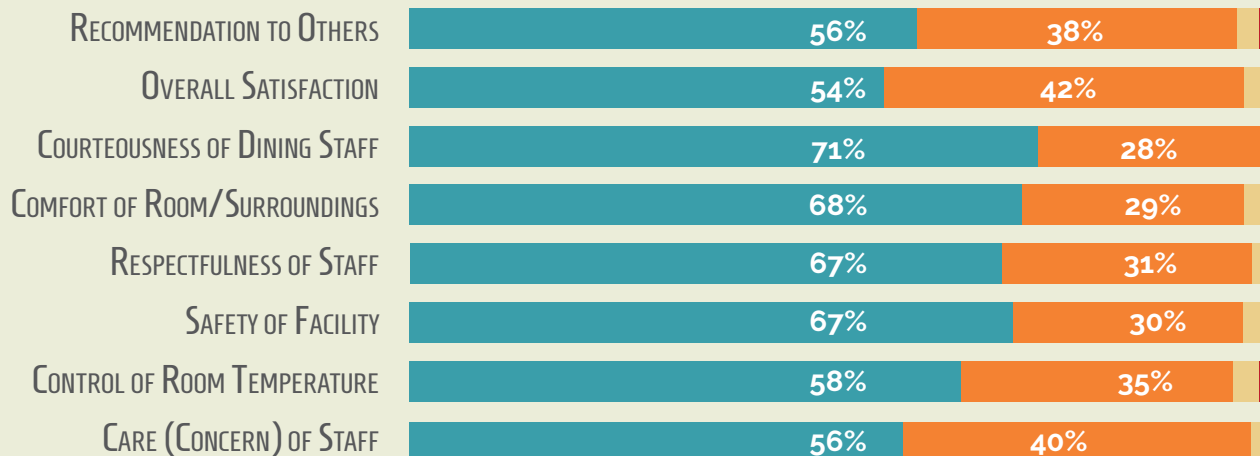
Color coded results: **Excellent**, **Good**, Fair, **Poor**



EDDY INDEPENDENT LIVING COMMUNITIES



EDDY ASSISTED LIVING COMMUNITIES



EDDY SENIOR LIVING RESIDENT SATISFACTION SURVEY

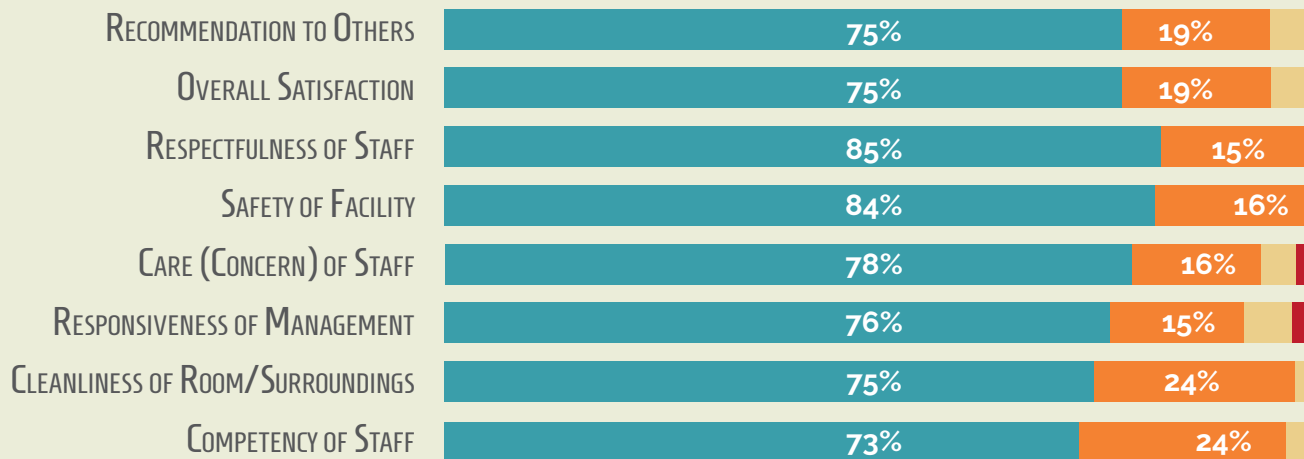
13

See what Eddy Senior Residents had to say in May 2013:

Color coded results: **Excellent**, **Good**, Fair, **Poor**



EDDY MEMORY CARE COMMUNITIES



In 2013, Eddy Senior Living commissioned My InnerView, an independent outside resource to conduct the resident satisfaction survey process. Our residents' input helps us in two very important ways: it allows us to identify opportunities for improvement, and areas in which our staff have achieved excellence in the service they deliver and the amenities we offer.